

A hand is shown in the foreground, resting on a black computer mouse. In the background, a large computer monitor displays two medical scans, likely MRI or CT scans of a head. The scene is set on a light-colored desk. The overall lighting is soft and professional.

**PHILIPS**

Dictation

Success story

Dr Rigou, a teleradiologist  
in the Arcachon Bay,  
**uses voice recognition on  
a daily basis**

His activity in teleradiology requires the fast production of many medical reports for hospitals across France.

In our era of new technology, telemedicine is an increasingly frequent topic and a discipline that certain radiologists, such as Dr Gérald Rigou, have chosen to practice, with all the benefits it implies.



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*The aim is to have nothing bothersome in my hands and to be as comfortable as possible at my interpretation workstation.*

**Dr. Gérald Rigou**  
Teleradiologist

## The facts

### The customer

Dr Gérald Rigou, Teleradiologist,  
Arcachon Bay, France  
[www.advocatenherselt.be/](http://www.advocatenherselt.be/)

### Philips partner

Elindo  
[www.elindo.fr/](http://www.elindo.fr/)

### The solution

SpeechMike Premium Air Wireless  
Dictation Microphone  
SpeechExec Pro Dictation and  
Speech Recognition Software

With a vast share of his activity conducted from his home base, he interprets medical images at a distance for a number of hospitals from his private office. Teleradiology – a revolution in the healthcare sector – is slowly but surely developing in France. This discipline aims to counter medical desertification and enables hospital medical imaging departments to maintain their activity.

#### Elaborating a flawless workstation

Every day, Dr Rigou receives all the standard images produced in hospital environments (MRI, CT-Scan, etc.) for fast analysis and to produce the associated medical reports. Working in collaboration with several companies in contact with hospitals, he has, consequently, had to elaborate an advanced workstation. The equipment used for documentary reproduction is an important part of the technological backbone that enables him to do his job efficiently.

Initially supplied by Elindo with a SpeechMike Premium, he then chose to move to a SpeechMike Premium Air, the wireless version, ‘SpeechMike already enjoys an excellent reputation. In my view, there is no other product on the market to rival with Philips!’

#### Increasing benefits in terms of ergonomics

The teleradiologist particularly appreciates working without being disturbed by wires, from his mouse to his new microphone, ‘The aim is to have nothing bothersome in my hands and to be as comfortable as possible at my interpretation workstation’.

A carefully considered choice in line with the quest to improve his workflow, in other words to remove all those small, annoying and uncomfortable objects that hinder his work on a daily basis. ‘The wireless version of SpeechMike has improved my capacity to interpret, in the best possible conditions.’

This avid user of voice recognition reports results that are close to perfect thanks to SpeechMike. He recalls his ten years as a radiologist in Arcachon Bay, ‘At the time, I was in a medical practice and, already, my secretaries had stopped typing reports – we only used voice recognition. They were quick to realise that it would release time for them to deal with administrative tasks, to take better care of patients, to chase up medical insurance companies, etc. to do lots of other things we needed to do. The aim was not to reduce staff capacity, but to gain in terms of quality, by improving our human relationships with patients.’

Now on a 100% independent basis, thanks to his new activity, he works exclusively with voice recognition (Dragon Medical), associated with the SpeechMike Premium Air to produce all of his medical reports himself. With help from Elindo, he was able to set up and adopt the solution in record time.

#### Daily practice simplified, day by day

President of Télémédecins de France (TMF), Dr Gérald Rigou strives to promote the development of teleradiology, in order to preserve quality practice within a context of strict economic and organisational constraints. Working from home, equipped with the best solutions on the market, enables him to deliver a service with a high added value, whilst saving considerable time to make the most of his friends and family.

