

A close-up portrait of a middle-aged man with light brown hair, wearing black-rimmed glasses, a grey suit jacket, a blue and white striped shirt, and a red and black striped bow tie. He is looking slightly to the right of the camera with a neutral expression. The background is a blurred indoor setting.

PHILIPS

Dictation

Case study

Multinational law firm
**benefits from
speech recognition**

Scandinavian law firm NORDIA speeds up document creation times by using speech recognition by Philips SpeechLive. In combination with PocketMemo voice recorders, this helps NORDIA lawyers optimizing their customer service.

NORDIA is a law firm with offices in Sweden, Norway, Denmark and Finland, offering legal services in various practice areas such as banking, energy and environment, IT, real estate and construction.

Speech recognition in Swedish

Lawyer Per Fridén is partner at NORDIA since 1987, stationed in Gothenburg, Sweden. His daily working routine includes the creation of various text documents. To accomplish this vast amount of document creation, the lawyer implemented a new method in his work habits: he uses the speech recognition function in his Philips SpeechLive software, a cloud-based dictation solution. Since 2016, it is available in Swedish,

as well as in 20 other languages. "Working with Philips SpeechLive is convenient. Plus, it is a very reliable system", Mr. Fridén explains, before he mentions another advantage of the system: "My secretary only needs to do the formatting and proofreading of documents delivered by Philips SpeechLive, which can be facilitated in an easy and fast way." NORDIA was able to significantly streamline their dictation workflow, which subsequently allowed them to save their valuable resources. The lawyer points out: "I can see clearly that Philips SpeechLive helps me to save time and money. My clients have noticed these optimizations as well, because I get things done faster now. They cherish receiving results even quicker and more accurate now than before".

Blind operation of Philips PocketMemo voice recorder

Mr. Fridén has the freedom to choose between the Philips recorder app on his smartphone or the Philips PocketMemo voice recorder 8000 as his input device. Both options work perfectly with the workflow solution Philips SpeechLive. Mr. Fridén mainly uses the Philips PocketMemo voice recorder as he appreciates the blind operation of the device due to the slide switch. "I prefer doing my recordings using my Philips PocketMemo because I can fully concentrate on the content. Operating the device is a habit and talking is so much faster than typing, which may even disturb me in my thinking process", Mr. Fridén adds.

Evolution of working methods

About six years ago the law firm NORDIA changed from an analog dictation workflow to a sophisticated digital dictation workflow by Philips. In regards to document turnaround time, this has been the first big step towards a contemporary document creation process that is appropriate for a company such as NORDIA. The next step took place in November 2016: integrating speech recognition provided by Philips SpeechLive lifted the standards even more and helps the lawyers at NORDIA face increasing demands in a quickly evolving work environment.

The facts

Customer

Advokatfirman NORDIA, Scandinavia
www.nordialaw.com

Distributor

SpeechCom
www.speechcom.se

The solution

Philips PocketMemo voice recorder
DPM8000

Philips SpeechLive Cloud dictation
solution PCL1000/110

Philips SpeechExec Pro Dictate
software LFH4400

Philips transcription set LFH7277

Contact Philips dictation solutions

Thomas Opolski, Sales Management
Ahmet Sehalic, Technical Service &
Support Management



Working with Philips SpeechLive is convenient. Plus, it is a very reliable system.

Per Fridén,
Lawyer at NORDIA Law

